

OPERATING ORDERS ANCHE SPA HOTEL SOYKA ŠPINDLERŮV MLÝN

OPERATOR ASTEN HOTELS S.R.O.

OBLIGATIONS OF SPA VISITORS

- Behave in such a way that there is no damage to the SPA or its equipment
- Maintain order and cleanliness, behave quietly and respectfully towards other guests
- Maintain personal cleanliness and maintain the cleanliness of all places and wellness facilities. Take care of your own safety and that of others in your actions
- Before entering the SPA, every visitor is obliged to wash with soap and take a proper shower without swimwear
- The consumption of food and beverages is prohibited in the SPA premises, with the exception of drinks and snacks provided by the SPA staff
- Smoking, use of drugs and other narcotics are prohibited in the SPA premises
- It is prohibited to bring into the SPA any glass or other objects that may break and endanger the health of other SPA visitors. The SPA employee has the right to decide on the danger of imported objects
- Entry to the SPA is allowed only to hotel guests or guests who have paid in advance at the reception

CHILDREN

- Children under the age of 12 are allowed to enter until 5:30 PM

PROHIBITED ENTRY TO THE SPA

- People with fever, conjunctivitis, skin or other communicable diseases, parasites, rashes, diseases accompanied by discharge and bacillus carriers,
- Persons in quarantine due to the infection, family members or members of the household in which a communicable disease has occurred and the patient is not isolated,
- Persons who are drunk or under the influence of drugs,
- Persons who do not respect the visiting rules in any way and do not follow the instructions of the staff,
- Animals are strictly prohibited from entering the SPA.

OPERATOR'S RISK AND RIGHTS

- Everyone enters the SPA at his or her own risk. There is an increased risk of slipping throughout the area, therefore every visitor is obliged to move slowly and gently to avoid the possibility of injury to themselves or others
- The SPA operator reserves the right to refuse entry to premises or to exclude without compensation any person who does not comply with the operating orders, the instructions of the employees or whose behavior is found by the SPA employee to be indecent
- Anyone who notices a defect in the SPA premises or facilities that threatens the safety of visitors and staff or a defect that threatens to damage property, has the obligation to immediately report such a defect to the employees at the reception
- If any injury occurs to any person, anyone who observes this fact is obliged to inform SPA employee about it. The SPA operator is not responsible for damages caused to the property and health of visitors, if they are caused by the irresponsible approach of these persons or as a result of their misbehavior
- The SPA operator does not take over any responsibility for the loss of items or their theft by other persons, with the exception of those items that the operator has taken over for safekeeping in premises specially reserved for this purpose
- The operating hours of the entire ANCHE SPA and the offer of individual procedures are listed on the hotel's website www.hotelsoyka.cz